

July 1, 2016

To the Neighbors:

We want to thank you for attending the neighborhood meeting Thursday night at City Hall. We appreciate your concerns and questions, and we are committed to continuing to provide you with the latest information regarding the crude oil spill and the clean-up.

- **PIPELINE:** The state Fire Marshall, who is part of the team investigating the accident, late Thursday certified that the pipeline is structurally sound and product was put in the pipeline today. We did not know about this certification at the time of the Thursday meeting or we would have told you. This certification process tested the integrity of the pipeline and determined it is safe to move product through the line. The investigation team included the state Fire Marshall, the California Department of Fish and Wildlife, the Ventura County District Attorney's office and Exponent, a third-party independent expert at failure analysis. It was determined the pipeline itself was not a factor in this spill. This is a California Public Utilities Commission regulated line that is considered a critical part of the state's infrastructure, so Crimson is mandated to move product back into the line as soon as it is determined there are no safety issues. It bears repeating that the line has been inspected and it is safe to move product through the pipeline.
- **CLEAN-UP:** The flushing of the creek that we mentioned at the meeting has begun. We will be vacuuming the liquid that moves to a collection point without disturbing the barranca, but, obviously, the flushing will create more liquid collecting and we will continuously be vacuuming.
- **AIR QUALITY:** You made several good suggestions about monitoring of air quality and our team is continuing to monitor the air. As we mentioned last night, the air in the neighborhood is safe and does not pose a danger to anyone.
- **INVESTIGATION:** We all want to know what went wrong and we recognize that the answer "It's under investigation" is not satisfying. The investigation is ongoing, and no information can be made available until it is complete.
- **ONGOING COMMUNICATION:** We are committed to continuously giving you the latest information.