

Resources

- [Ask HR link](#) to the ticketing system is also located in Office 365, HR Transactions Internet Page.
- Demo and work groups - Teams Ask HR Live Demonstration each Thursday at 11:30am to 12pm in September [Click here to join the meeting](#) employees can log on to have questions answered and view demo.
- Job Aides
 - [Examples of different HR Tickets](#)
 - [Ticket Aging Expectations](#)
 - [How to submit a ticket in Ask HR](#)
 - [How to view a submitted ticket](#)
 - [How to reopen a ticket after closed](#)
 - [How to add additional comments or escalate tickets](#)