INSTRUCTIONS: This form must be completed to request the replacement of an undelivered license, permit, or entitlement that was sent by mail from a California Department of Fish and Wildlife (CDFW) Office or by our online or telephone sales services. The CDFW will replace the undelivered document(s) at no charge if the following criteria is met:

1. The original purchase and payment are verified and there are no pending issues (e.g., returned in mail, revocations, and payment errors).
2. At least 15 days but no more than 90 days have passed from the mail fulfillment date. If after 90 days, a duplicate must be purchased.

Submit the completed form to the CDFW Office where the original items were purchased, or to the License and Revenue Branch for online and telephone sales purchases. (CDFW office locations listed on page 2.)

### CUSTOMER INFORMATION

<table>
<thead>
<tr>
<th>GO ID NUMBER (REQUIRED – PERMANENT CDFW ID #)</th>
<th>EMAIL ADDRESS</th>
</tr>
</thead>
<tbody>
<tr>
<td>FIRST NAME</td>
<td>M.I.</td>
</tr>
<tr>
<td>BUSINESS NAME (IF ANY)</td>
<td></td>
</tr>
<tr>
<td>MAILING ADDRESS</td>
<td></td>
</tr>
<tr>
<td>CITY</td>
<td>STATE</td>
</tr>
</tbody>
</table>

### CERTIFICATION STATEMENT

I hereby certify under penalty of perjury that on ________________, I applied for the item(s) listed below, for which I paid a total of $ _________________. As of the date above, I have not received said license(s), permit(s), and/or entitlement(s).

If I receive the original document(s) specified above after the date of this certification, I agree, under penalty of law, to return the document(s) immediately to the California Department of Fish and Wildlife office where issued, or to the License and Revenue Branch if purchased online or by telephone sales. I understand that falsely applying for replacement licenses, permits, or entitlements, and failure to return the original document(s) after completion of this form, is a violation of the law, punishable by a fine of up to $1,000 and/or imprisonment in county jail for up to six months (Fish and Game Code Section 1053.1, 1054, 12000, and 12002).

SIGNATURE: _______________ DATE: _______________

### FOR CALIFORNIA DEPARTMENT OF FISH AND WILDLIFE USE ONLY – STAFF MUST COMPLETE ALL FIELDS

<table>
<thead>
<tr>
<th>LIST ALL DOCUMENT NUMBER(S) REPRINTED</th>
</tr>
</thead>
<tbody>
<tr>
<td>Purchase Verification (select one):</td>
</tr>
<tr>
<td>Transaction #</td>
</tr>
</tbody>
</table>

SUPERVISOR APPROVAL BY: _______________ DATE: _______________

REPRINTED BY: _______________ CDFW OFFICE: _______________ DATE: _______________

☐ Original CNR Filed in Sales Reconciliation ☐ Emailed to Agent@wildlife.ca.gov
CALIFORNIA DEPARTMENT OF FISH AND WILDLIFE SALES OFFICES
www.wildlife.ca.gov

EUREKA – 619 Second Street, Eureka, CA 95501 (707) 445-6493
FAIRFIELD – 2825 Cordelia Road, Suite 100, Fairfield, CA 94534 (707) 428-2002
FRESNO – 1234 E. Shaw Avenue, Fresno, CA 93710 (559) 243-4005
LOS ALAMITOS – 4665 Lampson Avenue, Suite C, Los Alamitos, CA 90720 (562) 342-7100
MONTEREY – 20 Lower Ragsdale Drive, Suite 100, Monterey, CA 93940 (831) 649-2870
RANCHO CORDOVA – 1701 Nimbus Road, Rancho Cordova, CA 95670 (916) 358-2900
REDDING – 601 Locust Street, Redding, CA 96001 (530) 225-2300
SACRAMENTO – License and Revenue Branch, PO Box 944209, Sacramento, CA 94244-2090 (916) 928-5805
SAN DIEGO – 3883 Ruffin Road, San Diego, CA 92123 (858) 467-4201
STOCKTON – 2109 Arch Airport Road, Suite 100, Stockton, CA 95206 (209) 234-3420