

**Driver's License and Identification Cards  
2-D Scan and Mag Swipe Results**

State	2-D Scan Results		Mag Swipe Results		Agent Solutions
	INITIAL SCAN RESULTS (NEW PROFILE)	RETRIEVE RESULTS (EXISTING PROFILE)	INITIAL SWIPE RESULTS (NEW PROFILE)	RETRIEVE RESULTS (EXISTING PROFILE)	
Alaska	<b>Cannot Save Profile</b> Eye Color-Null Feet-Null Inches-0 Weight-0	<b>Cannot Save Profile</b> Displays message "The following fields were different on the drivers license and were automatically updated: Middle Name, Eye Color; middle name and eye color updated to null"	N/A	N/A	To Retrieve or Add the Customer's Profile: Option 1 - Scan a previously issued ALDS license. Option 2 - Use Customer Search
Arizona	Gender-Null Hair Color-Null	Displays message "The following fields were different on the drivers license and were automatically updated: Hair Color, Gender; Gender and Hair Color fields are blanked out.	Hair Color-Other	If Hair Color was corrected during initial setup, ALDS displays message "The following fields were different on the drivers license and were automatically updated: Hair Color and the field is updated to 'Other'.	Manually enter Gender and Hair Color. If Hair Color is Other, manually correct.
California	Feet-Null Inches-0	No issues	No issues	No issues	Manually enter Height: Feet and Inches.
Colorado	No issues	No issues	No issues	No issues	
Hawaii	Weight-0	No issues	N/A	N/A	Manually enter Weight.
Idaho	Hair Color-Null	Displays message "The following fields were different on the drivers license and were automatically updated: Hair Color. Hair Color field is blanked out. ☒"	N/A	N/A	Manually enter Hair Color.
Montana	Weight-0	No issues	N/A	N/A	Manually enter Weight.
New Mexico	Weight-0	No issues	No issues	No issues	Manually enter Weight.
Nevada	Height - Null Weight - Null Hair Color - Null	Displays message "The following fields were different on the drivers license and were automatically updated: Hair Color. Hair Color field is blanked out. ☒"	N/A	N/A	Manually enter Height, Weight, and Hair Color.
Oregon	<b>Cannot Save Profile</b> Eye Color-Null	<b>Cannot Save Profile</b> Displays message: "The following fields were different on the drivers license and were automatically updated: Eye Color; the eye color is updated to null"	N/A	N/A	To Retrieve or Add the Customer's Profile: Option 1 - Scan a previously issued ALDS license Option 2 - Use Customer Search
Texas	<b>PENDING TEST</b>	<b>PENDING TEST</b>	No issues	No issues	
Utah	Hair Color-Null Weight-0	Displays message "The following fields were different on the drivers license and were automatically updated: Hair Color; Hair Color field is blanked out. ☒"	N/A	N/A	Manually enter Hair Color and Weight.
Washington	Weight-0	No issues	N/A	N/A	Manually enter Weight.
Wyoming	Weight-0 Street Address, City, State and Zip appear in the "Destination Line"	No issues	N/A	N/A	Manually enter Weight and correct Address

Note: Most testing was done without actual DL/ID Cards which may not accurately reflects what States have in production